

Community Safety Survey

Question 1	Yes	No	1 A. Why? Positive comments		1 A. Why? Negative comments		1 B. Has NPT Homes done anything to contribute to the way you feel				
			Count	%	Count	%	Count	%			
1 A. Do you feel safe and secure in your home	10	1	Secure Property (i.e. Secure Doors/Windows)	3	23%	Lack of fences around boundaries	1	100%	New Windows with locks	1	9%
	90.9%	9.1%	Visibility of high numbers of local residents	1	8%				Quick resolution of issues	1	9%
			Property location	1	8%				Improvement of fences and boundaries	1	9%
			Good fences and boundaries	1	8%				No	8	73%
			Good neighbours	1	8%						
			Local friends and family	1	8%						
			N/A	5	38%						
			Total	13		Total	1		Total	11	
Question 2	Yes	No	2 A. Why? Positive comments		2 A. Why? Negative comments		2 B. Has NPT Homes done anything to contribute to the way you feel				
			Count	%	Count	%	Count	%			
1 A. Do you feel safe and secure in your Community	8	3	Lighting	2	17%	Lighting	1	50%	Maintenance of area	1	9%
	72.7%	27.3%	Visibility of high numbers of local residents	2	17%	Communal area is open to the public	1	50%	No	10	91%
			Low crime	1	8%						
			Good neighbours	1	8%						
			Local friends and family	1	8%						
			Property location	1	8%						
			N/A	4	33%						
			Total	12		Total	2		Total	11	
Question 3	3 How effective do you think NPT Homes is at tackling ASB		Count	%	3 Why?		Count	%			
			Effective	2	18%	Good Estate Rangers	1	8%			
			Could do Better	3	27%	Quick Response times	2	15%			
			Not very Effective	1	9%	Better Communication	2	15%			
			N/A	5	45%	Not enough community surveillance	1	8%			
						Dealing with lower level neighbourhood issues	1	8%			
						Lack of support from staff	1	8%			
						N/A	5	38%			
			Total	11		Total	13				
Question 4	4 Have your views on the effectiveness of NPT Homes tackling ASB changed over time		Count	%	4 Why?		Count	%			
			No	5	45%	Good Estate Rangers	1	33%			
			Yes	3	27%	Improved effectiveness of resolving serious ASB cases	1	33%			
			N/A	3	27%	Improved networking i.e. Police	1	33%			
			Total	11		Total	3				

Question 5	Yes	No
5 Are you proud of the community you live in	8 72.7%	3 27.3%

5 Why? Positive comments	Count	%
Friendly/supportive community	3	21%
Quiet	3	21%
Safe environment	2	14%
Clean	2	14%
Beautiful location	2	14%
Good local services	1	7%
N/A	1	7%
Total	14	

5 Why? Negative comments	Count	%
Untidy streets	3	50%
Property maintenance	1	17%
Lack of social activities	1	17%
N/A	1	17%
Total	6	

Question 6

6. Any improvements that could be made to security of homes and/or community?	Count	%
Police presence	4	27%
Improved boundaries	2	13%
Improved lighting	4	27%
CCTV	2	13%
Personal visits	1	7%
Vet prospective tenants	1	7%
No	1	7%
Total	15	

Question 7	Yes	No
7 Have you experienced ASB	4 40.0%	6 60.0%