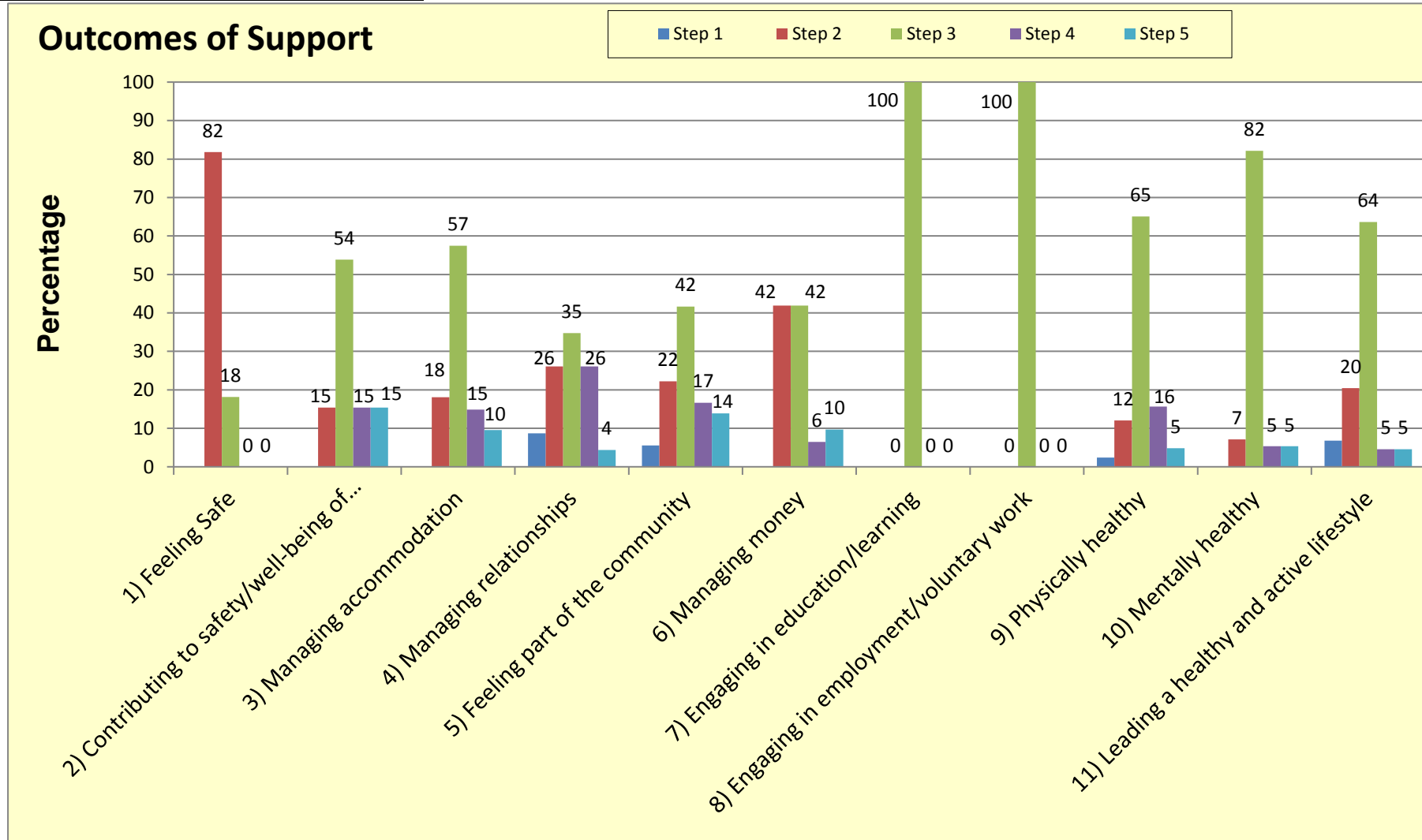


Appendix 3 – Outcomes of Older Persons Service



Key

1. I'm not happy at all in this area
2. Very little is going well for me
3. Some things are going well for me and it's getting better day by day
4. Things are a lot better and I'm moving in the right direction
5. I'm happy in this area – This is where I want to be