

Regulatory Judgement

May 2026

Tai Tarian - L154

Judgement

Governance and Service Delivery	
Green	The RSL meets our requirements.
Financial Viability	
Green	The RSL meets our requirements.

The Assessment Process

The assessment of Tai Tarian was carried out in accordance with [The Regulatory Framework for Welsh Registered Social Landlords](#) 2025. As well as the standard scope of governance, service delivery and financial viability, following a review of the RSL's self-evaluation, compliance improvement plan (CIP) and associated documentation, the Board assurance framework was reviewed in more depth.

Together with a review of documents and regulatory returns, interviews were carried out with the Chief Executive Officer and Chair of the Board, meetings of the Board plus Audit and Risk Committee were observed, and the regulation team attended a tenant engagement event. We also considered information and knowledge from routine regulatory contact with the RSL.

Improvements Required

The assessment showed that compliance with the regulatory standards detailed below must be improved or material risks closely managed, to continue to meet our requirements:

Regulatory Standard	Improvement Required or Material Risk to be Closely Managed
RS3: High quality services are delivered	
b) Achieves and maintains high levels of tenant satisfaction with services	An outcome focussed plan that reflects how Tai Tarian is strengthening and maintaining high levels of tenant satisfaction.
RS4: The organisation's culture supports and empowers tenants to influence the design and delivery of services	
c) Can demonstrate diverse tenant views and expectations to inform the	An outcome-focused plan outlining how Tai Tarian will strengthen its

development and review of housing and related services, including the response of the RSL to any significant service failure.	arrangements for gathering and analysing tenant insight, from diverse groups which feedback into measurable, strategic actions at Board and executive level.
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Self – Evaluation - Requirements set out in the Regulatory Framework 2025

We were able to conclude the **self-evaluation** fully meets the requirements set out in the Regulatory Framework 2025.

Tai Tarian will publish its' self-evaluation where you can find further information.

RSL: Profile

Number of Units	9167
Annual Turnover	63.23m
Gearing Ratio	21%
Interest Cover Covenant	144%
Type of RSL	LSVT
Location	NPT

Numbers above are as at 31 March 2025, the date of the most recently published financial statements.

Regulatory judgements are designed to provide RSLs, their tenants, service users and other stakeholders with an understanding of how well they are performing, at a specific moment in time, in relation to the regulatory standards set by the Welsh Ministers on:

- Governance and Service Delivery
- Financial Viability

Judgements must not be relied upon by any other party for any other purpose. RSLs are responsible for the completeness and accuracy of information provided to the regulator in their self-evaluation and supporting evidence.

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