Tenant Voice

Be the difference on the things that matter most to you.

Join one of six groups and have your say on how we shape our services:

- Communications and digital
- Communities and homes
- Environment and sustainability
- Value for money
- Repairs
- Scrutiny

What's in it for you?

- Influence decisions about your home and community
- £20 shopping voucher per session
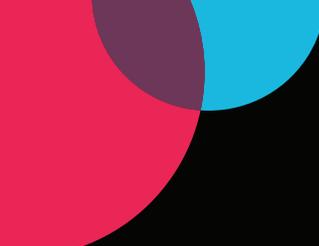- Travel and childcare costs covered*

What do we need from you?

- A minimum of two meetings per year
- No prior experience needed – just a passion for your community

Turn over to read more about the groups, or scan the QR code to watch our Tenant Voice video:

*Childcare support is available on a case-by-case basis (registered providers only)

Communications and digital

Help us shape existing tenant communications from Cartref, and social media, to new technology like a tenant portal.

Your ideas and feedback will help us be clearer, more accessible what we say and do.

Communities and homes

Have your say on building new homes, improving existing ones and how we can help in our communities.

Your views will help us support and sustain areas of Neath and Port Talbot.

Environment and sustainability

Helping us get greener with involvement in our approach to things like sustainability, reducing carbon emissions, the Welsh Housing Quality Standard (WHQS23) and biodiversity.

Value for money

Ensuring we spend smart.

You will be helping to make sure every penny of the rent you pay to us is spent in a way that brings maximum benefit to our tenants and communities.

Repairs

Help shape and improve our repairs service, including how we plan and deliver repairs, appointments and how we contact you, and making the entire experience better for you and your home.

Scrutiny

Review how Tai Tarian works – making sure we do things the right way.

If you care about fairness, transparency, and making sure tenants have a say, this could be the group for you.

Interested? Get in touch!

E-mail us on tenantvoice@taitarian.co.uk or call 0300 777 0000 for more information.